

## CLIENT CONSEQUENCES GUIDELINES

This chart is a loose set of guidelines for determining client consequences. Staff judgement and creativity are always required! Individual cases should be dealt with in a creative and unique manner.

Loss of Responsibility	Carelessness, Irresponsibility on minor issues, confused priorities.
Away From Home	Out of touch with his/her program. Minor dishonesty (lying), multiple minor rule violations. Failure to deal with phase responsibilities.
Refresher (7-day or 14-day depending on client response and staff judgement)	Major rule violations. Serious setback in program. Returning to old "druggie ties." Major dishonesty. Intentional defiance of rules, process, and program. Denial of drug problem. Lack of progress on Away From Home.
Phase Drop	Rules violations with client regretful and willing to change. Failure to progress on phase goals.
Start Over	Getting "high," "copping out and leaving," total non-progress, physical defiance and abuse. Failure to deal with a refresher issue and to progress.
No Phase (used as an assessment period)	Phaser returning after non-drug involved cop out. Phaser needing consequences after multiple previous consequences have been given. Consideration of new outside factor not detected on Intake which may be cause of misaction until factor is cleared up if possible. Phaser being transferred from another STRAIGHT program.